

Introduction

EXPERIENCE THE PONTARELLI DIFFERENCE

We know that our customers are particular about how they travel. With a history of innovation, we offer technology that can take you further from the time you make your reservation until the billing is complete. Since 1977 we've thrived on consistently providing the highest quality chauffeured ground transportation and luxury travel services anywhere in the world!





CORPORATE TRANSPORTATION

Your time is invaluable. Why waste it worrying about your ground transportation when Pontarelli Chicago limousine service can provide you with the ultimate in safe, reliable transportation. Our detail-oriented team can help you with travel arrangements, check your itinerary and make any last-minute changes.

PRIVATE AVIATION SERVICES

We are the transportation leaders in the private aviation industry because we meticulously tend to every aspect involved in your reservations. Safety, security, service and reliability are paramount to success and are the foundation of everything with do. We have been servicing the private aviation industry for over 32 years and understand the need for more than just a quality service.

- Virtual fleet
- Custom Billing Options
- Commercial and Private Aviation Flight Tracking
- Dedicated Account Management
- Triple Reservation Confirmation
- Prior Notification of Passenger En-Route to Plane
- Chauffeur Direct





GROUP TRANSPORTATION

Planning transportation for an event can sometimes be hectic. Large groups can consist of hundreds, even thousands of individuals traveling on various itineraries, each requiring last minute changes. Our events transportation department can help you plan your next meeting for your high profile clients with meticulous detail.

- In-house events coordinator
- Commercial and private aviation flight tracking
- On-site event coordination
- Triple reservation confirmation
- Group manifest management
- Custom billing options
- Chauffeur Direct
- Virtual Fleet



SHUTTLE SERVICES

For more than 36 years, Pontarelli has provided airport shuttle service for both corporate and government clients. Every two seconds, our "Virtual Fleet" vehicle tracking lets us know your vehicle's exact location. With Pontarelli's Shuttle Bus Tracking Option, you and your riders have continuous access to the shuttle's GPS location. Let Pontarelli Companies assist you with route planning, rider verification, dedicated drivers, and weekly or monthly ridership reports. Contact us at events@pontarellico.com for details.

- Personal Chauffeurs
- Virtual Fleet
- Custom Billing Options
- Route Manager
- Backup Vehicles and Drivers
- Regular Ridership Evaluation
- 24 hour support



SPECIAL EVENT TRANSPORTATION

On your special day, we don't want you to have to worry about the transportation showing up on-time, and the chauffeurs' dress attire. At Pontarelli Companies, we understand the importance of your day, the planning that went into it, and how important the transportation can be in creating the perfect evening. Trust us to put your event transportation over the top.

At Pontarelli Companies, we take pride that our clients include upper-level executives. Likewise, we can provide you with the same quality ground transportation for that special occasion. With our highly-maintained limos, Pontarelli can help create your perfect evening. Whether your occasion is a birthday or anniversary, wedding or prom, we will ensure that you experience the finest service possible.



TECHNOLOGY SERVICES

With a history of innovation, Pontarelli Co. offers technology that can take you further from the time you make your reservation until the billing is complete.

Virtual Fleet

This tool provides easily accessible information on a vehicle's location, stops, idling patterns and mileage allowing us to view precisely where any given vehicle is located every 2 minutes.

Pontarelli Shuttle Tracker

Shuttle tracking allows riders to see the shuttle's GPS location at all time.

Global Distribution System (GDS)

The Saturn GDS booking tool allows travel agents and managers to make reservations via SABRE, WORLDSPAN, APOLLO, CONCUR or E-Travel Global Distribution System.

Innovative Billing Options

Our invoices are customized to fit your specific needs.

Back-Up

Our facility is equipped with a fully integrated backup power system. File servers are backed-up on site as well as off-site to insure we never lose a reservation.


Chauffeur Direct

- Sends automated email alerts to client's mobile device. Can also send status alerts to a traveler's colleagues so they know the vehicle is in place, when the passenger is in and has exited the vehicle.
- 24 Hour Reminder Alert confirming your reservation.
- Commercial and Private Aviation Flight Tracking
- Driver's Name, photograph, cell number alert 20 minutes prior to your pick-up.
- On the day of the reservation you will get an emailed alert when your chauffeur has arrived, a second alert when the passenger is in the vehicle and a third alert when the reservation is complete.

Other options include

- Customized technology programs
- Online web booking with iOS and Android apps
- Live, on screen dispatch
- Live group manifest
- Overnight reservations processing & instant receipts
- 24 hour client web portal access
- Daily, weekly, monthly & bi-monthly billing options
- Credit card, direct billing, and ACH payment options
- Company profiles ensure the correct pricing
- Usage reports with filters by passenger, department or events.



A large, circular, monochromatic logo in a light olive green color. It features a stylized city skyline with several skyscrapers of varying heights and architectural styles. In the foreground, there is a classical building with a triangular pediment and columns. The entire scene is enclosed within a thin circular border.

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